

## Privacy policy

### Subscription Policy for Email and SMS Communications

At **StaySafe Industry Training**, we're committed to keeping you informed about important updates, course information, promotions, and news about our services and events. We provide subscription options via both **email** and **SMS**, and by subscribing, you agree to the terms outlined in this policy.

#### 1. How to Subscribe

##### 1.1 Email Subscription

You can subscribe by completing a form on our website or through other platforms we use. You'll be asked to provide your email address and may optionally share your name and preferences.

##### 1.2 SMS Subscription

You can subscribe to SMS alerts by texting a keyword to a number we provide. Please note: standard messaging rates may apply depending on your mobile plan.

#### 2. Consent to Receive Communications

By subscribing, you give us permission to contact you using the details you've provided. Subscription is entirely **voluntary**, and you can **opt out at any time** using the unsubscribe options provided in each message or by contacting our support team.

#### 3. Frequency of Messages

We respect your time and will only send you relevant information. Expect occasional updates about:

- Course progress and reminders
- Important changes to training
- Upcoming events or promotions
- News and industry insights
- Transition from superseded training products

We aim to strike a balance — keeping you informed, not overwhelmed.

#### 4. Your Privacy Matters

Your information is safe with us. We will **never sell or share** your details with third parties for marketing purposes without your explicit consent. For full details, please refer to our [Privacy Policy](#).

#### 5. Managing Your Preferences

You're in control. You can:

- **Unsubscribe from emails** via the link at the bottom of each message
- **Opt out of SMS** by replying "STOP" to any text we send
- **Contact us** directly for help managing your subscription preferences

#### 6. Disclaimer

While we do our best to provide accurate and helpful information, we are not responsible for any unintentional errors in our messages. Our content is intended for general information only and is not professional advice unless clearly stated.

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## 7. Updates to This Policy

We may update this policy as needed. Changes take effect immediately once posted on our website or shared via email or SMS. We recommend reviewing this page periodically to stay informed.

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## 8. Contact Us

Have questions or need help with your subscription? Reach out to our support team:

**Email:** [admin@staysafeindustrytraining.com.au](mailto:admin@staysafeindustrytraining.com.au)